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PATENT APPLICATION
Attorney Docket No. 27996-133

#6
VT
3/30/04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Peter Tavernese Jr.

SERIAL No: 09/745,305

EXAMINER: Nguyen, Q.H.

CONFIRMATION No.: 2060

FILING DATE: December 21, 2000

ART UNIT: 2642

FOR: CUSTOMER SERVICE RESPONSE SYSTEM FOR INTERACTION
WITH CUSTOMER SERVICE AGENTS

March 24, 2004
New York, New York

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Technology Center 2600

PETITION FOR EXTENSION OF TIME

Pursuant to 37 C.F.R. § 1.136(a), Applicant hereby petitions for a one-month (1) extension of time to respond to the December 22, 2003 Office Action in the above-identified application. With the extension, the response is due on or before April 22, 2004. A check in the amount of \$110.00 in payment of the fee required by 37 C.F.R. § 1.17(a)(1), is enclosed herewith.

Please charge any additional fees that may be due, or credit any overpayment of same, to Deposit Account No. 50-0311, Reference No. 27996-133. A duplicate copy of this Petition is enclosed.

Dated: March 24, 2004

Respectfully submitted,

Richard M. Lehrer, Reg. No. 38,536
Attorney for Applicant

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